



**NRAP 26.1 DISCLOSURE**

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The law firm representing Appellant, David Figueroa (“Mr. Figueroa”), in both the District Court and in this Court is the Richard Harris Law Firm.

Dated this 19<sup>th</sup> day of July, 2017.

RICHARD HARRIS LAW FIRM

*/s/ Benjamin P. Cloward*

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1 **I. LEGAL ARGUMENT**

2 Motorcyclist David Figueroa was hit by an intoxicated and uninsured  
3 driver, severely injuring and nearly severing one of his legs. Prior to this  
4 accident, IDS had “offered,”<sup>1</sup> and Mr. Figueroa had accepted, an insurance policy  
5 with UM/UIM limits of \$250,000. IDS presented Mr. Figueroa with a one-page  
6 “Renewal Declaration” listing UM/UIM coverage equal to bodily injury  
7 coverage, “\$250,000 each person; \$500,000 each accident.”  
8

9 Following his accident, Mr. Figueroa made a demand upon IDS for  
10 \$250,000.<sup>2</sup> However, IDS improperly denied Mr. Figueroa the full policy  
11 benefits IDS now claims it offered and which IDS admits that Mr. Figueroa  
12 accepted. IDS relied on two exclusions, unilaterally inserted into the policy by  
13 IDS *after the policy was bound*, limiting that coverage to \$15,000.  
14

15 Whether an insurance company is permitted to deceive its insured and deny  
16 94% of the coverage it was required by statute to offer is a question of first  
17 impression for this Court and is of general statewide significance. The  
18 affirmance of IDS’s chicanery by the Court of Appeals blatantly conflicts with  
19 this Court’s decisions in *Hinkel* and other cases.  
20

21 \_\_\_\_\_  
22 <sup>1</sup> As established herein, IDS never actually made such an “offer,” as that term is  
23 defined under Nevada law.

<sup>2</sup> AA 119; 11-15.

1 Nothing in the applicable statute permits an insurer to assert (or this Court  
2 to condone) such “exclusions,” which are, in this Court’s words, “repugnant to  
3 the intent of the statute and against public policy.” IDS was required to offer Mr.  
4 Figueroa UM/UIM coverage equal to his bodily injury coverage, *with no*  
5 *exceptions or exclusions*. In addition, Nevada law defines an “offer” as the  
6 “manifestation of willing- ness to enter into a bargain, so made as to justify  
7 another person in understanding that *his assent to that bargain is invited and will*  
8 *conclude it.*”<sup>3</sup> Because IDS unilaterally changed the terms Mr. Figueroa accepted  
9 and issued a different policy, as a matter of law, IDS made no “offer” as the  
10 statute requires.  
11

12 **A. NEITHER THE STATUTE NOR NEVADA PUBLIC**  
13 **POLICY PERMITS “EXCEPTIONS” OR “EXCLUSIONS”**  
14 **TO THE “OFFER” OF UM/UIM COVERAGE.**

15 The decisions by the lower courts in this matter reflect a fundamental  
16 misconception of Nevada insurance law as mandated by the Legislature. Simply  
17 put, nothing in NRS 687B.145(2) permits any insurer to insert, or any Court to  
18 approve, *any* exception to the requirement imposed on that insurer.

19 As this Court has held, “We interpret statutes to ‘conform[ ] to reason and  
20 public policy.’ [ ] In so doing, we avoid interpretations that lead to absurd  
21

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22 <sup>3</sup> *Eagle Materials, Inc. v. Stiren*, 127 Nev. 1131 (2011) (citing Restatement  
23 (Second) of Contracts § 24 (1981)) (emphasis added).

1 results.”<sup>4</sup> “[W]hen this court interprets a statute, if ‘the language . . . is plain and  
2 unambiguous, and its meaning clear and unmistakable . . . the courts are not  
3 permitted to search for its meaning beyond the statute itself.”<sup>5</sup>

4 This Court clearly recognized the self-interested desire of the insurance  
5 companies to limit UM/UIM coverage through undisclosed exclusions. In 1971,  
6 this Court condemned that practice in no uncertain terms, finding that such  
7 machinations cannot be reconciled with the language or intent of the  
8 Legislature’s clear mandates:  
9

10 Our statute is forthright and clearly written. It does not contain the  
11 myriad of exceptions found in other jurisdictions. The exclusionary  
12 provisions of the policy are void and unenforceable because they are  
13 repugnant to the intent of the statute and against public policy.<sup>6</sup>

14 For 46 years since *Hinkel*, Nevada insurance companies have worked  
15 relentlessly to evade the Legislature’s clear mandate that those companies, duly  
16 licensed and authorized to provide insurance to Nevadans, actually provide  
17 insurance to Nevadans.

18 Unfortunately, court decisions in the interim have too often done what the  
19

20 <sup>4</sup> In re *CityCenter Constr. & Lien Master Litig.*, 129 Nev. Adv. Op. 70 (2013).

21 <sup>5</sup> *Hamm v. Arrowcreek Homeowners’ Ass’n*, 124 Nev. 290, 295 (2008).

22 <sup>6</sup> *State Farm Mut. Auto. Ins. Co. v. Hinkel*, 87 Nev. 478, 482 (1971) (emphasis  
23 added).

1 lower courts did here—focusing on whether the *exclusion itself* is valid, while  
2 ignoring whether that “valid” exclusion was implemented in violation of the  
3 express language and intent of the statute and Nevada public policy and must  
4 therefore be voided on those grounds, as this Court did in *Hinkel*.

5         These court decisions have served to erode the coverage the Legislature  
6 clearly mandates be provided (or, here, at least offered) to insureds. This  
7 “ratchet” effect has operated in *only one direction*—allowing narrower and  
8 narrower coverage for consumers (usually without their knowledge). This trend  
9 is exactly what this Court condemned in *Hinkel*—and is *exactly the opposite* of  
10 what the Legislature has explicitly attempted to accomplish through clear,  
11 unambiguous legislation such as NRS 687B.145(2).

13         The Legislature clearly believes that effective UM/UIM coverage is vital  
14 to safeguarding the interest of Nevadans, as evidenced by mandatory minimum  
15 UM/UIM coverage that not only cannot be contracted around (*Hinkel*) but also  
16 follows the *driver* rather than the *vehicle*. As part of its efforts to have UM/UIM  
17 coverage in effect as broadly as feasible, the Legislature enacted NRS  
18 687B.145(2), which requires that an insurer offer UM/UIM coverage in an  
19 amount equal to bodily injury coverage when insuring a passenger car.  
20

21         As this Court held regarding the exclusions in *Hinkel*, allowing IDS (after  
22 Mr. Figueroa accepted its “offer” of UM/UIM coverage) to insert exclusions such  
23



1 that Mr. Figueroa's explicit acceptance did not result in the coverage described,  
2 is repugnant to both the intent of the statute and Nevada public policy. Nothing  
3 in the statute countenances such a result.

4 Thus, the Legislature has clearly defined Nevada law on this topic: An  
5 insurer cannot write an insurance policy on a passenger car in the state of Nevada  
6 without offering UM/UIM limits equal to the bodily injury limits. In short, the  
7 Legislature said what it meant, and it meant what it said. It is wholly improper  
8 for any Court simply to create, out of thin air, authority for an exception to that  
9 requirement (including and especially one drafted by an insurer for its own  
10 benefit) where no such authority has been granted by the Legislature. As this  
11 Court has held,  
12

13 [t]he named insured . . . did not reject coverage. Accordingly, [he was]  
14 entitled to uninsured motorist protection without limitation. The effort  
15 by the appellant to restrict that protection by an exclusionary provision  
16 violates the expressed public policy. It was not the intent of the  
legislature to require the appellant to offer protection with one hand  
and then take a part of it away with the other.<sup>7</sup>

17 Indeed, the Legislature did define four exceptions in Subsection 5 of the  
18 statute—none of which applies here. Had the Legislature intended for additional  
19 exceptions to exist, it would have defined those exceptions as well. It is not for  
20 the Courts permit an exception to a statutory mandate, when the Legislature itself  
21

22 \_\_\_\_\_  
23 <sup>7</sup>*Hinkel*, 87 Nev. at 481-82 (1971) (emphasis added).

1 did not see fit to codify such an exception.

2 It would thus be an “absurd[ ] result” for this Court to interpret this statute,  
3 which contains no ambiguity whatsoever on this topic, so as to allow IDS to  
4 evade this mandate through imposition of an “exception” that the statute neither  
5 recognizes nor in any way condones. Rather, this Court’s application of NRS  
6 687B.145(2) must simply “construe[ ] [a] clear statutory mandate[ ].”<sup>8</sup> IDS was  
7 required to offer Mr. Figueroa the requisite UM/UIM coverage, without  
8 exception or exclusion.  
9

10 **B. UNDER NEVADA LAW, AN “OFFER” MUST**  
11 **“MANIFEST WILLINGNESS TO ENTER INTO A**  
12 **BARGAIN, SUCH THAT THE OTHER PARTY’S ASSENT**  
13 **CONCLUDES THE BARGAIN.”**

14 The Court of Appeals implied<sup>9</sup> that IDS’s “offer” of UM/UIM coverage to  
15 Mr. Figueroa satisfied IDS’s statutory obligation. That Court apparently reached  
16 this conclusion despite the fact that, once Mr. Figueroa accepted that “offer,” IDS

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17 <sup>8</sup> *Cont’l Ins. Co. v. Murphy*, 120 Nev. 506, 511 (2004). In *Murphy*, this Court  
18 clearly recognized that the statutory mandate of minimum UM/UIM coverage  
19 meant exactly that, and could not be superseded by an insurer’s “exception.”  
20 There is no reason to treat the statutory mandate of NRS 687B.145(2) any  
21 differently. Instead, as in *Murphy*, it must simply be applied as written.

22 <sup>9</sup> The Court of Appeals, while recognizing this issue in its Order Of Affirmance,  
23 *does not actually address it*. The Court of Appeals summarizes, but never  
addresses, the issue of whether IDS’s “bait-and-switch” tactic constituted the  
statutorily-required “offer.” AA341-345

1 unilaterally changed the offered terms (without telling Mr. Figueroa) and issued  
2 a policy with exclusions that IDS now claims eliminated the coverage IDS  
3 “offered” and Mr. Figueroa accepted. The conclusion that this “bait-and-switch”  
4 by IDS constituted an “offer,” as this Court has defined that term, is incorrect as  
5 a matter of law.

6 Under Nevada law, “an offer is defined as ‘the manifestation of willingness  
7 to enter into a bargain, so made as to justify another person in understanding that  
8 his assent to that bargain is invited and will conclude it.”<sup>10</sup> Because the  
9 Legislature did not provide a statute-specific definition of “offer,” the word is  
10 given this ordinary meaning. Thus, had IDS’s premium quote been an actual  
11 “offer” as defined by Nevada law, Mr. Figueroa’s acceptance of that “offer”  
12 would have concluded the bargain. He would have received what IDS was  
13 required to “offer,” namely UM/UIM coverage in an amount equal to his bodily  
14 injury limits. However, Mr. Figueroa’s acceptance did not conclude the bargain,  
15 because after he accepted, IDS then unilaterally changed the terms. Therefore,  
16 as a matter of law, IDS’s bait-and-switch was not an “offer” to begin with, and  
17 IDS violated the statute, which required it to make an actual “offer.”<sup>11</sup>  
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21 <sup>10</sup> *Eagle Materials, Inc. v. Stiren*, 127 Nev. 1131 (2011) (citing Restatement  
22 (Second) of Contracts § 24 (1981)) (emphasis added).

23 <sup>11</sup> If IDS then wished to extend a separate offer of that coverage with exclusions  
(and, presumably, with reduced premiums reflecting such exclusions), so that Mr.

1 In light of the plain meaning of the term “offer,” the clear language of NRS  
2 687B.145(2) required that IDS offer Mr. Figueroa UM/UIM coverage in an  
3 amount equal to his liability coverage, such that acceptance by Mr. Figueroa  
4 would “conclude the bargain.” If what IDS extended was an “offer,” then Mr.  
5 Figueroa would have had UM/UIM coverage equal to his liability coverage (as  
6 was reflected on the Declarations Page IDS provided, and as Mr. Figueroa  
7 believed until IDS informed him after his accident that IDS had lied to him and  
8 had not provided him such coverage at all).

9  
10 As a matter of law, IDS cannot prevail on this issue. Only two possibilities  
11 exist: (1) IDS extended terms, Mr. Figueroa accepted, and IDS then changed the  
12 terms—in which case IDS never made an “offer” as defined under Nevada law,  
13 and therefore never complied with the statute; or (2) IDS extended terms, Mr.  
14 Figueroa accepted, and IDS then provided coverage according to those terms—  
15 in which case, IDS owes Mr. Figueroa another \$235,000 under his UM/UIM  
16

17  
18 \_\_\_\_\_  
19 Figueroa was fully informed of his options and could make an educated decision  
regarding his purchase, nothing in the statute precludes that.

20 Had IDS employed this approach, Mr. Figueroa would have received two offers,  
21 one complying with the statute and stating a premium reflecting the actual  
22 coverage IDS was required to “offer,” and the other listing exclusions and  
23 limitations and stating a premium (presumably the premium Mr. Figueroa was  
falsely quoted for the statutorily-required “offer”).

1 coverage. There is no third option.

2 **C. IDS MUST STACK THE UM/UIM COVERAGE.**

3 IDS argues that, despite Mr. Figueroa’s having purchased and paid  
4 premiums for UM/UIM coverage on two separate vehicles, IDS is not required  
5 to “stack” those coverages.<sup>12</sup> IDS bears the burden of production and persuasion  
6 on this point, but points to no valid anti-stacking clause, and even admits that it  
7 “is not relying on the anti-stacking clause in Figueroa’s policy.”<sup>13</sup>  
8

9 The Court of Appeals found that, because it deemed the “owned but  
10 uninsured” exclusion valid, thereby excluding Mr. Figueroa from coverage over  
11 \$15,000, “IDS was under no obligation to stack coverage to offer more than that  
12 amount.”<sup>14</sup> Such a conclusion is a *non sequitur* bearing no relationship to the  
13 validity *vel non* of the exclusion.<sup>15</sup> Rather, the effectiveness of an anti-stacking  
14 provision, if one even exists here, is subject to the general requirements of notice  
15

16  
17 <sup>12</sup> *Answering Brief*, AA000281-AA00316

18 <sup>13</sup> *Opening Brief*, AA310 ; *Answering Brief*, AA334

19 <sup>14</sup> *Order of Affirmance*, AA344

20 <sup>15</sup> IDS simply asserts that it is not required to stack UM/UIM coverage under the  
21 policy, based on an apparent misreading of this Court’s holding in *Nelson v.*  
22 *California State Automobile Association Inter-Business Bureau*, 114 Nev. 345,  
23 P.2d 803 (1998). That case turned, not on some general principle against  
stacking, as IDS asserts, but on the specific anti-stacking provision in the policy  
at issue.

1 in insurance policies. As the Ninth Circuit recently held, a UM/UIM anti-  
2 stacking provision that does not give the required notice to a reasonable person  
3 is void and unenforceable.<sup>16</sup> As this Court has previously held,

4 [w]e believe that NRS 687B.145(1) must be strictly construed to require  
5 more than a simple lack of ambiguity. If the clarity requirement of this  
6 statute is to serve any purpose, we believe that the anti-stacking  
7 language must be *truly comprehensible to the average insured*. The  
purpose of the clarity requirement can only be to put insureds on actual  
notice of the true effect of anti-stacking clauses.<sup>17</sup>

8 It would be difficult to envision a purported anti-stacking provision that  
9 more egregiously runs afoul of these straightforward requirements. It is  
10 undeniable that, as with the insufficient language rejected by this Court in *Torres*,  
11 “the average insured, even if quite intelligent, simply will not realize the  
12 technically correct the language may be.”<sup>18</sup>

13  
14 Dated this 19<sup>th</sup> day of July, 2017.

15 **RICHARD HARRIS LAW FIRM**

16 /s/ Benjamin P. Cloward

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18 Nevada Bar No. 11087

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20 <sup>16</sup> *Jackoby v. GEICO Gen. Ins. Co.*, Case: 12-16917, Docket Entry #30.1, \*4 (9th  
21 Cir. Jan 9, 2015) (citing *Nationwide Mut. Ins. Co. v. Coatney*, 42 P.3d 265, 267  
(Nev. 2002).

22 <sup>17</sup> *Torres v. Farmers Ins. Exch.*, 106 Nev. 340, 347 (1990) (emphasis in original).

23 <sup>18</sup> *Id.* at 347, 843.

**CERTIFICATE OF COMPLIANCE**

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1. I hereby certify that this brief complies with the formatting requirements of NRAP 32(a)(4), the typeface requirements of NRAP 32(a)(5) and the type style requirements of NRAP 32(a)(6) because this brief has been prepared in a proportionally spaced typeface using Microsoft Word 2016 in 14-point Times New Roman font.

2. I further certify that this brief complies with the page- or type-volume limitations of NRAP 32(a)(7) because, excluding the parts of the brief exempted by NRAP 32(a)(7)(C), it is either:  proportionally spaced, has a typeface of 14 points or more and contains 3050 words; or  does not exceed 10 pages.

3. Finally, I hereby certify that I have read this brief, and to the best of my knowledge, information and belief, it is not frivolous or interposed for any improper purpose. I further certify that this brief complies with all applicable Nevada Rules of Appellate Procedure, in particular NRAP 28(e)(1), which requires every assertion in the brief regarding matters in the record to be supported by a reference to the page and volume number, if any, of the transcript or appendix where the matter relied on is to be found.

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**CERTIFICATE OF SERVICE**

I hereby certify that the foregoing **APPELLANT'S OPENING BRIEF** were filed electronically with the Nevada Supreme Court on the 19<sup>th</sup> -day of July, 2017. Electronic Service of the foregoing documents shall be made in accordance with the Master Service List as follows:

Benjamin Cloward, Esq.

I further certify that I served a copy of these documents by mailing a true and correct copy thereof, postage prepaid, addressed to:

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